



# WARRANTY

*The Endurance Shutter Pictured*

## WARRANTY

1. Burress Fabricating, Inc. / Best Shutter Ever warrants that our products are free from manufacturing defects in material and workmanship which result in cracking, splitting or rotting, under normal weather conditions, and that factory applied paint or stain finish will not peel for a period of time as follows:
  - a. The Endurance Aluminum Shutter – Limited Lifetime Warranty
  - b. The Everwood Composite Shutter – Limited 10 Year Warranty
  - c. The Cedar Wood Shutter – Limited 3 Year Structural Warranty / 2 Year Finish Warranty
2. This warranty is limited to the terms and conditions, requirements and legal rights as expressly outlined in this document.
3. All warranties are non-transferable and are extended only to the original purchaser in the original installation location.
4. The purchasers have the burden of establishing to Burress Fabricating, Inc. / Best Shutter Ever the identification of the product, the date of purchase, that they were the original purchasers of the product, and that the product is still in the original installation location.
5. Any post-delivery modifications (except painting & staining) to any product will void this warranty. Examples of such modifications include, but are not limited to, the following: field trimming of shutters or installations that are atypical from a normal hinge or direct mount application.
6. Burress Fabricating, Inc. / Best Shutter Ever will not be responsible for fading due to weathering of painted or stained surfaces. Such fading, including any reduction in gloss levels is considered normal and expected for painted or stained exterior applications.
7. In the event of any warranty claim, Burress Fabricating, Inc. / Best Shutter Ever will not be responsible for any subcontractor or labor charges for the removal, shipping, and reinstallation of shutters or hardware under any circumstances.
8. The following are not considered defects in material and workmanship: small hairline surface or edge “checks” which are common in exterior millwork; slight witness lines around raised panels and louvers due to expansion and contraction; witness lines around the V-groove joint; leaching “tannin” or “resin” from wood shutters which may result in finish discoloration.
9. Burress Fabricating, Inc. / Best Shutter Ever will not be held responsible for paint or finish failure under any circumstances unless the shutters were factory painted and within the paint finish warranty term. This includes products that were PRIMED ONLY since we have no control of the choice of materials and application method of the final finish application.
10. Shutters (with the exception of the Endurance line) must have drip caps properly installed at the initial installation of the shutters and drip caps must remain in place for the entire warranty period in order for shutters to be covered under the warranty.
11. Warranty is void for any shutters that are custom manufactured outside of the recommended dimensions of Burress Fabricating, Inc. / Best Shutter Ever.
12. Burress Fabricating, Inc. / Best Shutter Ever is not responsible for damages resulting from Acts of God, accidental or intentional acts of the purchaser or installer, installations that are not in accordance with the recommended method (to be determined at the sole discretion of Burress Fabricating, Inc. / Best Shutter Ever), from repairs or modifications to the shutters or hardware other than by the manufacturer, unreasonable use of the shutters other than as window accent or covering, or failure to reasonably maintain the product after installation. We recommend Cedar Wood Shutters to be refinished every 2-3years, The Everwood Shutter within 10 years and the Endurance within 15. If any shutters are exposed to excessive intense sun, excessive water (gutters leaks, sprinkler systems, etc.), foliage or branches in contact with shutters, salt or sand, this may result in accelerated degradation of the finish leading to product failure. Under these conditions your shutters may need refinishing sooner than recommend time frame or sooner than the warranty term. These exposures will void the warranty. Maintenance is the responsibility of the purchaser.
13. Burress Fabricating, Inc. / Best Shutter Ever is not responsible for any type water damage to the product or finish.
14. Burress Fabricating, Inc. / Best Shutter Ever will not be responsible for damages exceeding in value the original net purchase price of the products (excludes shipping, handling, and sales tax and installation charges where applicable).
15. In the event of a claim during the warranty period, it is the option of Burress Fabricating, Inc. / Best Shutter Ever to either (a) repair or replace the warranted product(s), or (b) refund to the purchaser a sum equal to the actual price paid less reasonable depreciation (pro-rated) from the date of purchase – see #20 for the percentage that will be paid to client after the months or years of product use.
16. Burress Fabricating, Inc. / Best Shutter Ever must be allowed a reasonable opportunity and notification to determine and fulfill its obligations under this warranty before the purchases or others make any repairs to the product.
17. Burress Fabricating, Inc. / Best Shutter Ever will not be held liable for damages that exceed the original product cost (less Shipping, Handling, and Sales Tax, if applicable) after product has been pro-rated as noted in #20.
18. Burress Fabricating, Inc. / Best Shutter Ever reserves the right to change, discontinue, or alter any of its product designs or colors at any time and without notice or liability. If, for any reason, Products of the type originally purchased are no longer available from us at the time of a warranty claim, we may substitute another product determined by us to be of a comparable quality and price.
19. OTHER THAN THE EXPRESS WARRANTIES HEREIN BURRESS FABRICATING, INC. / BEST SHUTTER EVER MAKES NO OTHER WARRANTY AND HEREBY EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED. BURRESS FABRICATING, INC. / BEST SHUTTER EVER MAKES NO IMPLIED WARRANTY OF MERCHANTABILITY AND MAKES NO IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE. THE OBLIGATIONS AND LIABILITIES OF BURRESS FABRICATING, INC. / BEST SHUTTER EVER UNDER THIS WARRANTY OR UNDER ANY IMPLIED WARRANTY WHICH IS APPLICABLE DESPITE THE PRECEDING DISCLAIMER ARE IN LIEU OF ALL OTHER OBLIGATIONS OR LIABILITIES INCLUDING, WITHOUT LIMITATION, LIABILITY FOR INCIDENTAL CONSEQUENTIAL AND/OR ANY OTHER DAMAGES BASED UPON ANY THEORY OR RECOVERY AT LAW OR IN EQUITY INCLUDING SPECIFICALLY ANY THEORY OR NEGLIGENCE, BREACH OF CONTRACT, BREACH OF WARRANTY, OR STRICT LIABILITY.
20. PRO – RATED SCHEDULE:

THE ENDURANCE ALUMINUM	
• 0 -4 YRS	100%
• 5 -7 YRS	75%
• 8 -10 YRS	50%
• 11-15 YRS	25%
• +15 YRS	10%

THE EVERWOOD COMPOSITE	
• 0-24 MOS	100%
• 25-48 MOS	75%
• 49-60 MOS	50%
• 61-84 MOS	25%
• 85-120 MOS	10%

THE CEDAR WOOD SHUTTERS	
• 0-12 MOS	100%
• 13-24 MOS	66%
• 25-36 MOS	33%
• 37+ MOS	0%